

C: 19/12/2024 – D: 18/12/2024

PRIVACY STATEMENT ON THE PROTECTION OF PERSONAL DATA

AUGUR tool - GNSS monitoring

EUROCONTROL protects your personal data in accordance with the [EUROCONTROL Regulation on Personal Data Protection](#) adopted by the Permanent Commission and published in 2024.

1. What is AUGUR? Why do we collect, store and process your data?

AUGUR is a space based navigation monitoring service provided by EUROCONTROL to its stakeholders. AUGUR includes GPS RAIM (Global Positioning System Receiver Autonomous Integrity Monitoring) availability prediction and other features such as GNSS NOTAM (Global Navigation Satellite System Notice to Airmen), EGNOS (European Geostationary Navigation Overlay Service) performances, space weather information, GNSS interferences, graphical map display, an API allowing users to receive programmatically GPS RAIM predictions and associated information, and an automatic notification function allowing users to register and receive customized notifications.

The Notification Function is a functionality of the Web-Based RAIM Prediction Service that allows users to register their email addresses to receive customized notifications, based on their selected criteria; they can get notifications on RAIM prediction outages, RAIM NOTAMPs (Receiver Autonomous Integrity Monitoring NOTAM Proposals) generated by AUGUR and/or EGNOS and GNSS NOTAM published by EAD (European Aeronautical Information Service Database).

The API (Application Programming Interface) function is a functionality that allows the users to receive programmatically the latest GPS RAIM predictions, almanacs, NANU (Notice Advisory to Navstar Users), locations used for predictions, and outages in specified locations.

Depending to which function you subscribe (API or automatic notifications), your personal data will be collected and processed to provide you with the function(s) you subscribed for, to communicate on potential evolution or possible interruption of the service function(s) and to get insights on the service function(s) usage.

2. What data do we collect, store and process about you?

We collect, store and process the following categories of data related to you:

- For the notification service:
 - first and last name
 - e-mail address
 - organisation

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- For the API:
 - E-mail address
- 3. Who is your data disclosed to? Who has access to your data?**

Access to your personal data is provided to EUROCONTROL staff and GMV aerospace and defence, as the contractor responsible for delivering our service to you and to authorised staff according to the “need to know” principle.

4. How long is your data kept?

Your personal data will be kept as long as you maintain your subscription for the AUGUR services. Your personal data will be deleted earlier when you inform the AUGUR TEAM about the wish to erase your contact details via the web interface “unsubscribe” button.

5. What are your rights under the EUROCONTROL Data Protection Regulation?

You have the right to access, rectify, complete and update your data by contacting augur-helpdesk augur-helpdesk@lists.eurocontrol.int. You have the right to unsubscribe from the service functions and delete your personal information by clicking on the unsubscribe button and mentioning the email you used for the subscription

6. How can you withdraw consent you have given to EUROCONTROL?

You may withdraw your consent in any moment by clicking on the unsubscribe button and mentioning the email address you used for the subscription or by contacting the augur-helpdesk augur-helpdesk@lists.eurocontrol.int. Once we have received notification that you have withdrawn your consent, you will receive an e-mail confirming your unsubscription from the service function(s) and we will no longer process your information for the purpose or purposes you originally agreed to.

7. What do we do to avoid misuse or unauthorised access to data concerning you?

EUROCONTROL and the contactors participating in the provision of the service are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure EUROCONTROL has put in place suitable managerial procedures to safeguard and secure the information collected from you.

The data are protected against accidental or non-authorised destruction or loss, as well as against non-authorised access, modification or transmission. In particular, the systems in which data are stored are technically and logistically secured. EUROCONTROL staff are under statutory confidentiality rules; contractors by default are under a contractual confidentiality clause.

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8. What safeguards do we apply when we transfer your data to third parties?

Your personal data is only given to a very limited set of contractors for the performance of their tasks (see section 3 above). Contracts with our contractors contain appropriate confidentiality obligations.

EUROCONTROL will not, under any circumstances, share with or sell your personal information to any third party for marketing purposes, and you will not receive offers from other companies or organisations as a result of giving your details to us.

9. Who can you contact if you have questions or want to make a complaint?

For any queries related to your personal data, please contact: the team responsible for the processing of your personal data: augur-helpdesk@lists.eurocontrol.int.

Complaints can be addressed to EUROCONTROL's [Data Protection Officer](#).

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